

# Experience in obtaining data in surveys in National Audit Office of Estonia

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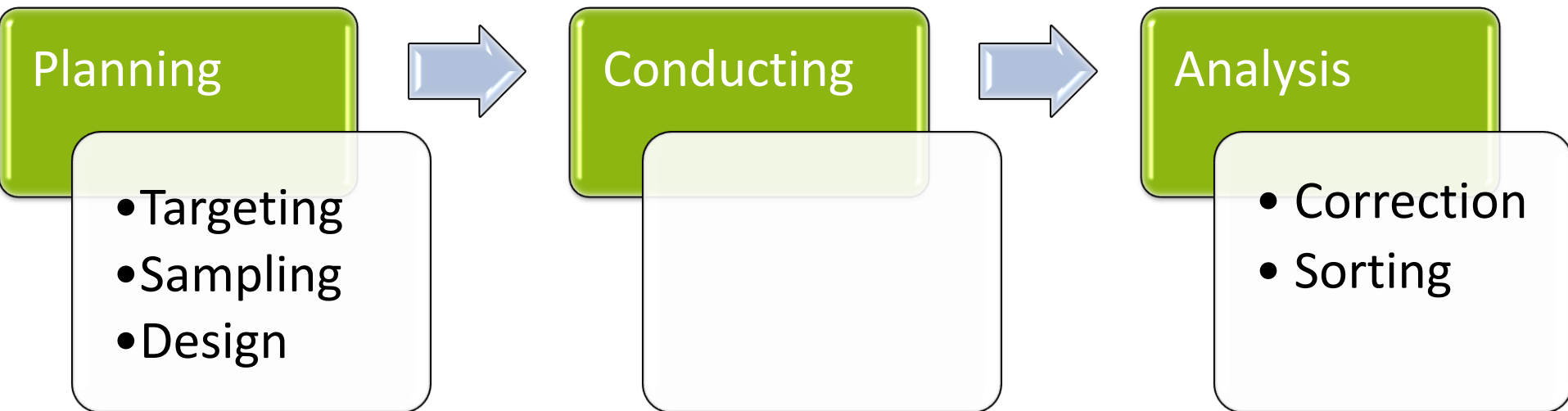
Working Group on  
Environmental Auditing

# Outline

- WHEN can you affect the quality of data?
- HOW can you affect the quality of data?
  
- The arising conflict
- Example



# Quality in self-conducted surveys



# Web based surveys

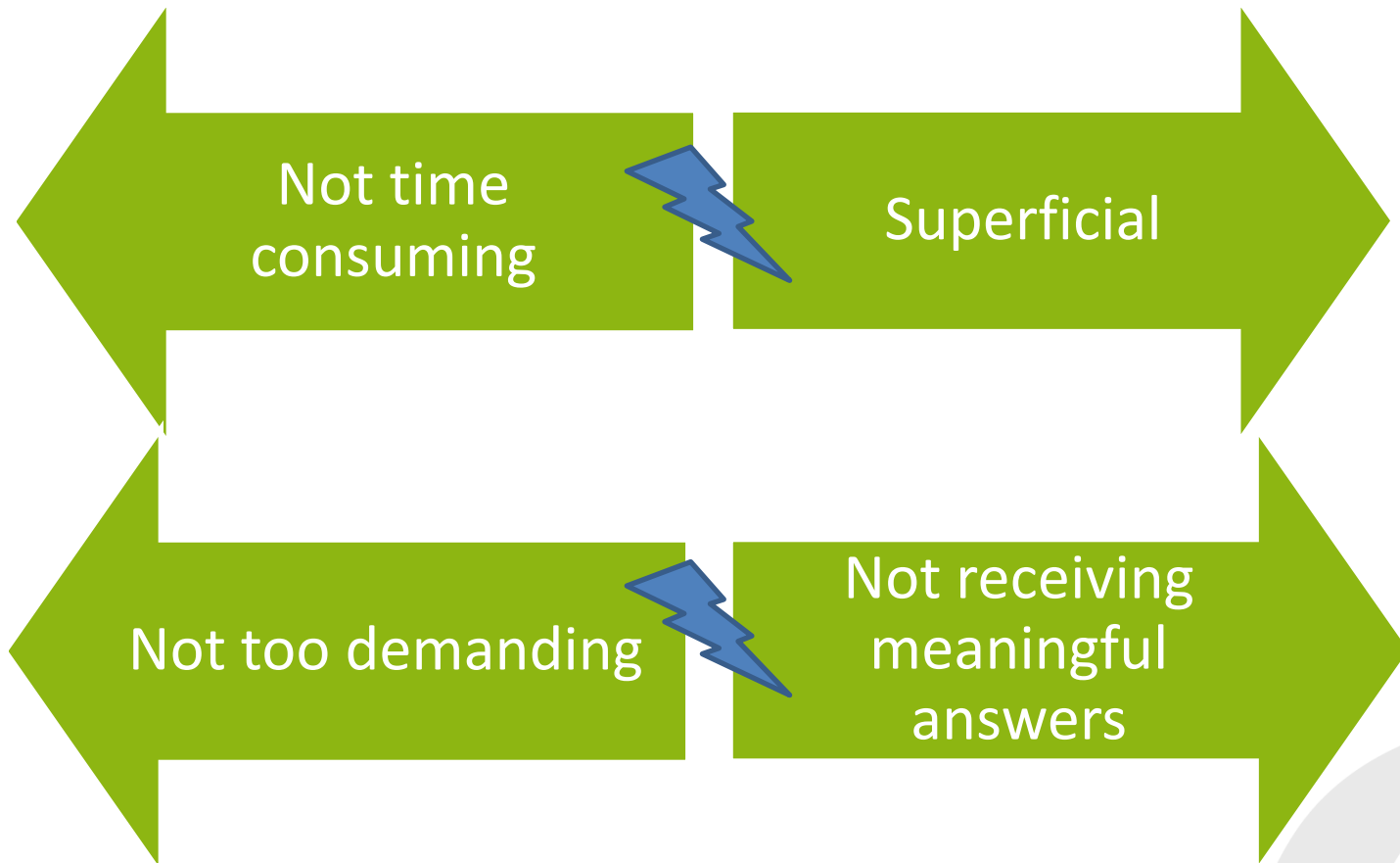
– Is it easier for the respondent and the compiler?

- Compact
- Easily analysed
- Informative
- Quick





# Arising conflicts



# EWGGEA Annual Survey 2014

Q2. In which fields would your office be interested in cooperative activities?

Q3. Please specify, which kind of cooperation you would prefer (cooperative audit, parallel audit, seminar, training etc.).



# Water infrastructure audit

- Questionnaire to water companies
  - How many water companies should there be in order to provide high-quality service for Estonian population?
    - <5
    - 5-10
    - 10-20
    - >20





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Thank you!

