



External Hiring of Expert Knowledge

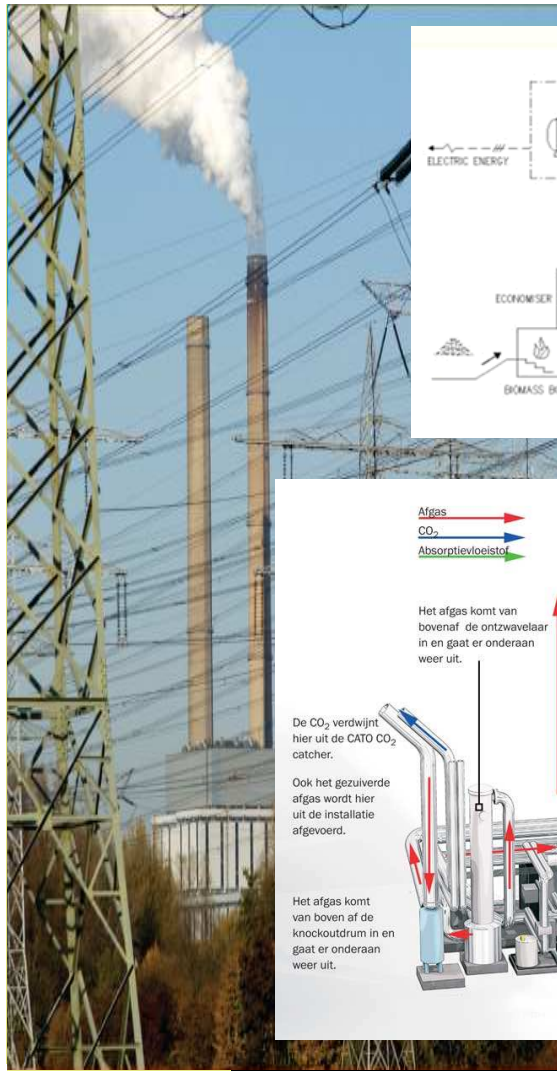
Lessons learned with the
NCA's EU ETS audit



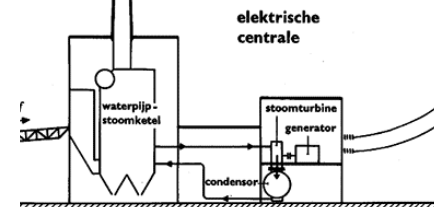
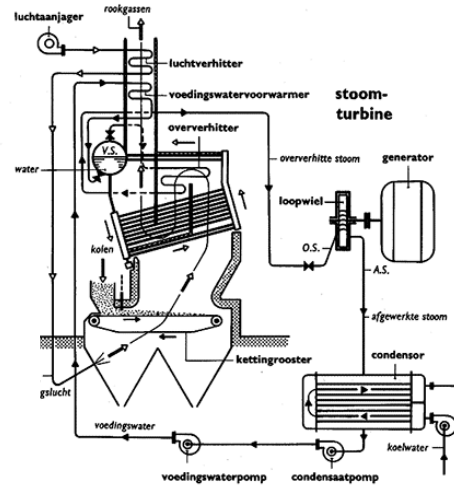
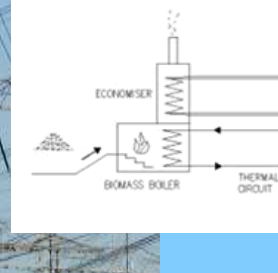
Topics

- Why we decided to hire
- How we selected our expert
- Terms of reference
- How it worked out

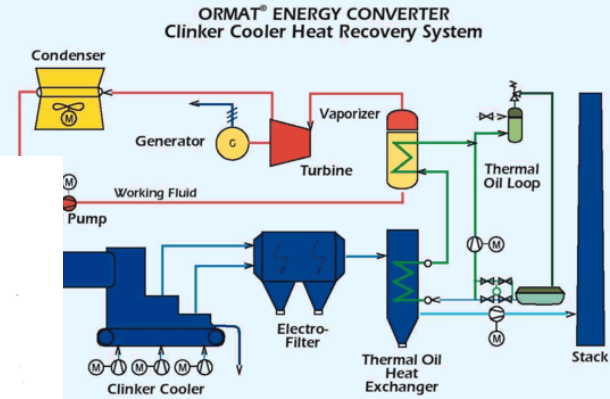
Complex and technical issues



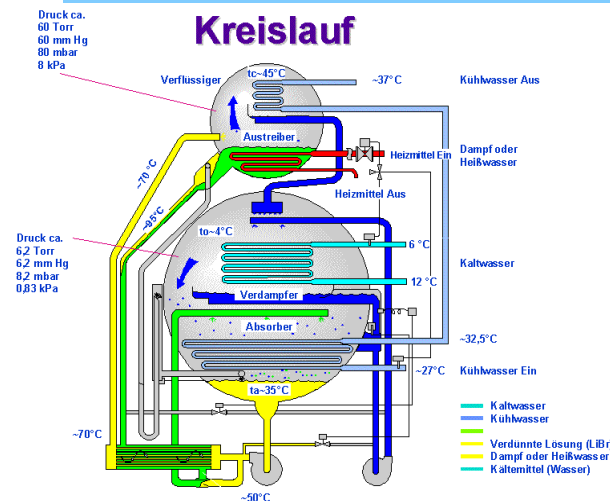
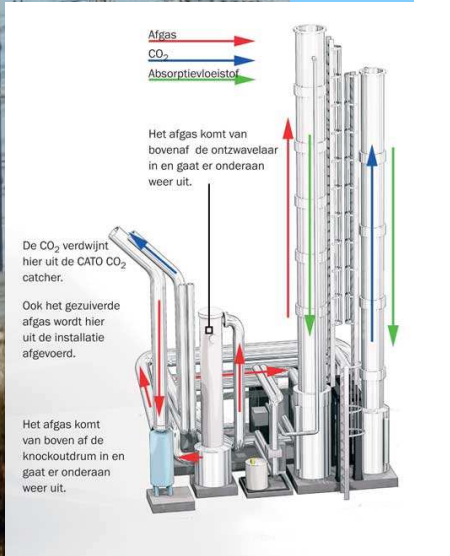
waterpijpsloombketel



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Why we decided to hire

- to assure the quality of the audit
- to perform the audit more efficient

We did NOT outsource part of the audit:

- we needed technical support throughout the audit
- difficult to set apart such a part



How we found our expert

- The right profile:
 - knowledgeable, able to communicate with auditors
 - awareness of institutional framework of a Supreme Audit Institution
 - independent
- We were very lucky to find such a person!



Terms of reference

- Our expert had three tasks:
 - “one-man helpdesk” for our audit team
 - participant in our team workshops
 - reviewer of our draft reports
- Our expert was NOT a team member
- Some contract details:
 - invoices with hours worked, specified maximum in the contract for the entire audit
 - All information shared is to be treated confidentially



How it worked out

- Fine! Both in terms of process and product:
 - we got a better understanding of the matter at hand;
 - we asked better questions;
 - our findings were formulated more pointedly
- As a bonus: continuous up-to-date information during the project on climate and energy policy



To conclude

- You might try this yourself
- Warning: this is only a one case story
- Good agreements are of the essence
- Besides the contract, you need trust and understanding
- Again: we were lucky! So how to improve our chances?