Experience in obtaining data in surveys in National Audit Office of Estonia

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Outline

• WHEN can you affect the quality of data?
• HOW can you affect the quality of data?

• The arising conflict
• Example
Quality in self-conducted surveys

Planning
- Targeting
- Sampling
- Design

Conducting

Analysis
- Correction
- Sorting
Web based surveys

– Is it easier for the respondent and the compiler?

• Compact
• Easily analysed
• Informative
• Quick
Arising conflicts

Not time consuming

Superficial

Not too demanding

Not receiving meaningful answers
Q2. In which fields would your office be interested in cooperative activities?

Q3. Please specify, which kind of cooperation you would prefer (cooperative audit, parallel audit, seminar, training etc.).
Water infrastructure audit

• Questionnaire to water companies

  – How many water companies should there be in order to provide high-quality service for Estonian population?
    • <5
    • 5-10
    • 10-20
    • >20
Thank you!